

## VISITOR REGULATIONS

In order for everyone to enjoy their visit, and to keep staff, other visitors and the works on display safe, we ask that you help us by respecting the following rules:

- As this is an inclusive space, no violent or discriminatory behaviour based on race, gender, social class, etc. will be permitted.
- Large bags, umbrellas and wheeled toys may damage the works of art and are, therefore, not permitted.
- If you have cycled to the museum, a bicycle parking area is available outside.
- We cannot guarantee the safety of children under 12 years of age who visit the museum alone; in such cases the Centre reserves the right of admission.
- There are designated areas for eating and drinking (ground floor, terrace and library), food and drink are not permitted in the exhibition halls.
- The CA2M is a smoke-free public space, therefore smoking is not allowed, not even on the terrace.
- You may visit with your dog but you must remain solely on the ground floor and may not access the cafeteria. Exceptions will be made for guide dogs and assistance dogs that may access the rest of the Centre with you.
- To help preserve our heritage intact, please do not touch the items on show or lean on the display cases.
- You may take photos and share them, but these must be taken without a flash. If you need to use any technical equipment, please ask for permission at the reception desk.

If you have any questions, please ask our staff and follow their instructions. You can also write to us at [ca2m@madrid.org](mailto:ca2m@madrid.org) or use the complaints and suggestions forms.