

VISITOR REGULATIONS DURING THE COVID-19 PANDEMIC

Please follow directions given by museum and security staff.

- It is mandatory to wear a mask during your visit to the museum.
- Hand sanitiser stations can be found throughout the museum, please use them.
- The use of stairs is recommended. Lifts should only be used by one person at a time, or by people who require assistance and are accompanied.
- Please use single-use headphones to listen to the commentary at exhibition videos. These are available to the public from the museum reception desk and from the staff at each exhibition hall where they are required.
- Entrance is free for both individual and group visits. Groups are limited to a maximum of 10 people.
- Explanatory texts are shown on the walls and offer information regarding the items on display as well as their backstory. For further information, please download the relevant room's information sheets as well as other video and audio resources from our website (www.ca2m.org).
- The number of visitors allowed in each room is limited, as indicated at the entrance of the museum.
- Please keep a safety distance of 2 metres from other visitors.
- Any complaints or suggestions can be made online at:
http://gestiona.madrid.org/suce_inter/run/j/QuejaAlta.icm
- Payment for publications is only allowed at our Points of Sale.